

Bio & Photo for Christiane Chanitz

Christiane Chanitz is an Agent Outreach Manager in the Agency and Market Services department of Citizens Property Insurance Corporation.

In this role, Christiane partners closely with division managers to support and strengthen agent outreach efforts. She leads and develops her team while serving as a trusted point of connection between agents and senior leadership. Her team works directly with agents on high-impact initiatives such as appointments and discipline, performance metrics, depopulation, and the Clearinghouse program, regularly researching and resolving escalated issues.

She stays current on regulatory changes and industry trends, contributes as a subject matter expert in agency training, and collaborates with leadership to ensure agent feedback is reflected in key initiatives and pilot programs.

